HM Government of Gibraltar

Delivery Driver Registration

A step-by-step guide for food delivery drivers

Scan to apply

Ministry of Transport · November 2026

Before you start, have these ready

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An email address
You will get a sign-in code by email

Your phone number
Include +350 or your country code

Your home address
Where you live now

Your date of birth
As shown on your ID

Your ID card
Gibraltar ID card or Spanish DNI

Photos of your ID
Front and back, clear and readable

Your employer's name
The company you deliver for

For a Green card
Your driving licence or CBT certificate

Go to the website

Scan with your phone camera or go to:

delivery-driver-registration.egov.gi

Important: we check your employment

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No card will be issued if you are not properly registered with the Department of Employment.

Every application is checked against Department of Employment records.

Be registered

Your employer must register your job with the Department of Employment.

Match the company

The company in your application must be the one you are registered with.

Not sure? Ask first

Check with your employer before you apply, to avoid delays.

01

Register your account

Steps 1 to 3 · You only need to do this once

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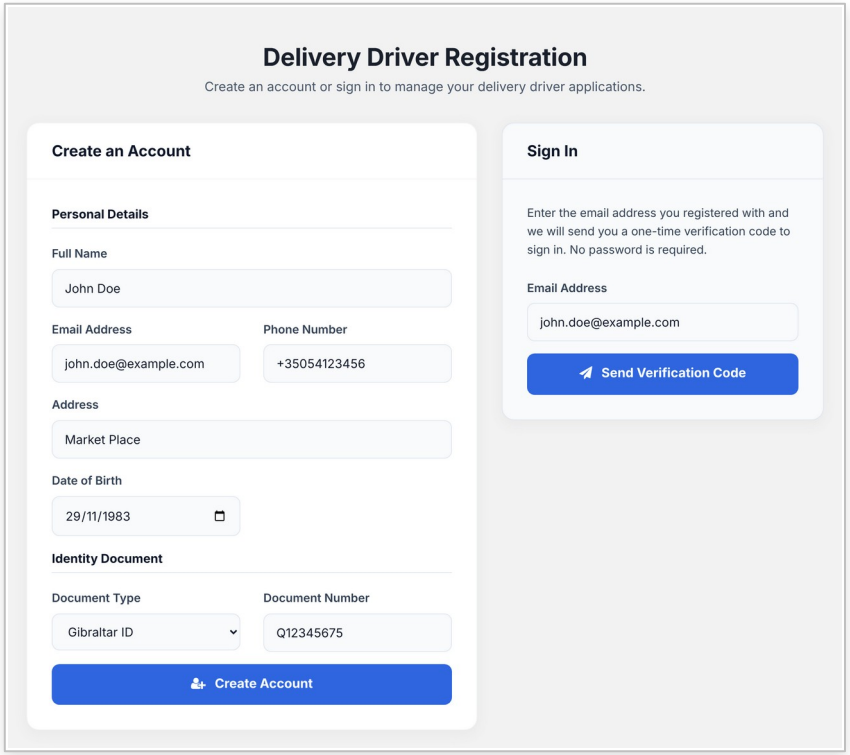
Create your account

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1 **STEP 1 OF 10**
Register your account

1. Open the website or scan the QR code
2. Fill in your name, email, phone number, address and date of birth
3. Choose your ID type and enter the document number
4. Tap or click Create Account

Tip: Use an email address you can check straight away.



Check your email for a code

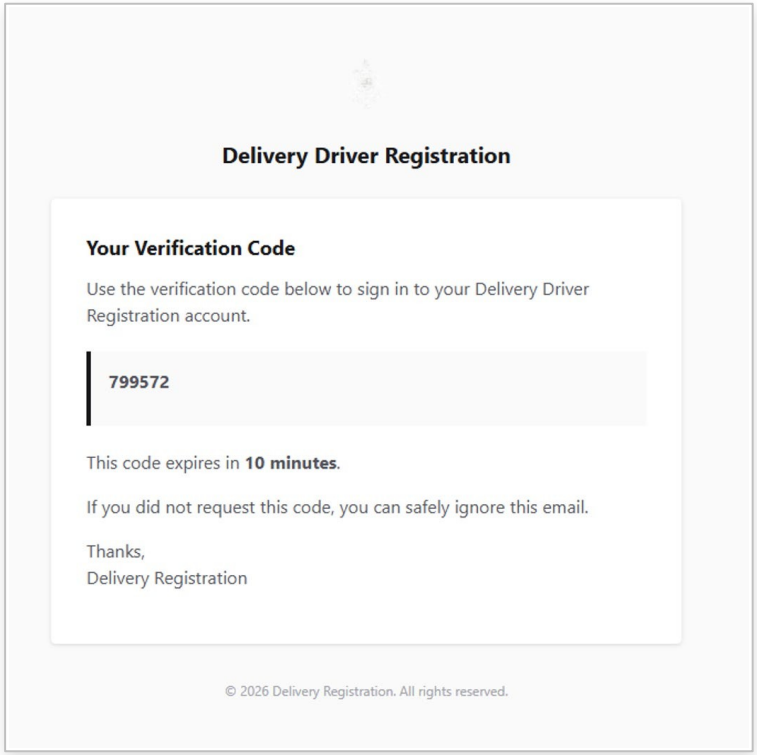
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STEP 2 OF 10
Register your account

1. Open the email from Delivery Driver Registration
2. Find your 6-digit verification code

Tip: The code lasts 10 minutes. Can't see it? Check your junk folder.



Delivery Driver Registration

Your Verification Code

Use the verification code below to sign in to your Delivery Driver Registration account.

799572

This code expires in **10 minutes**.

If you did not request this code, you can safely ignore this email.

Thanks,
Delivery Registration

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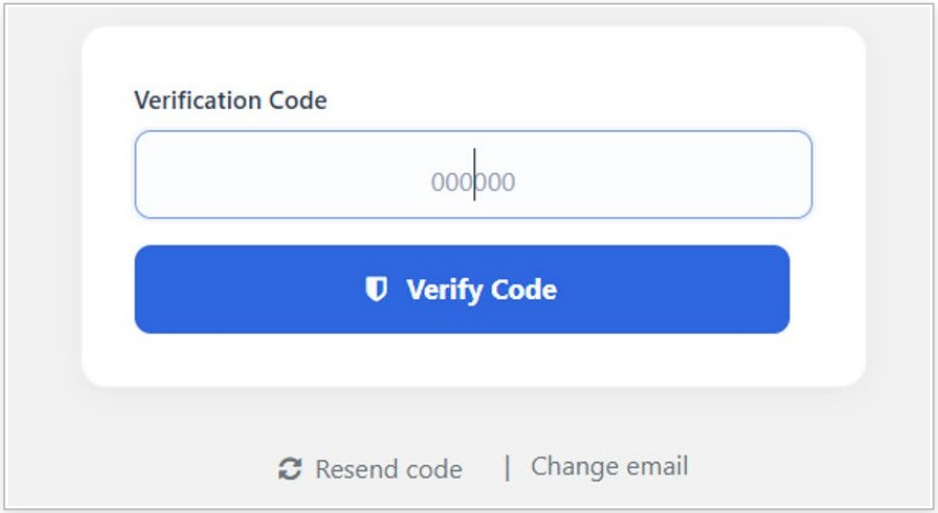
Enter your code

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STEP 3 OF 10
Register your account

1. Type the 6-digit code into the box
2. Tap or click Verify Code
3. You are now signed in to My Account



Tip: Code expired? Tap Resend code.
Wrong email? Tap Change email.

02

Complete your application

Steps 4 to 8 · Fields marked * must be filled in

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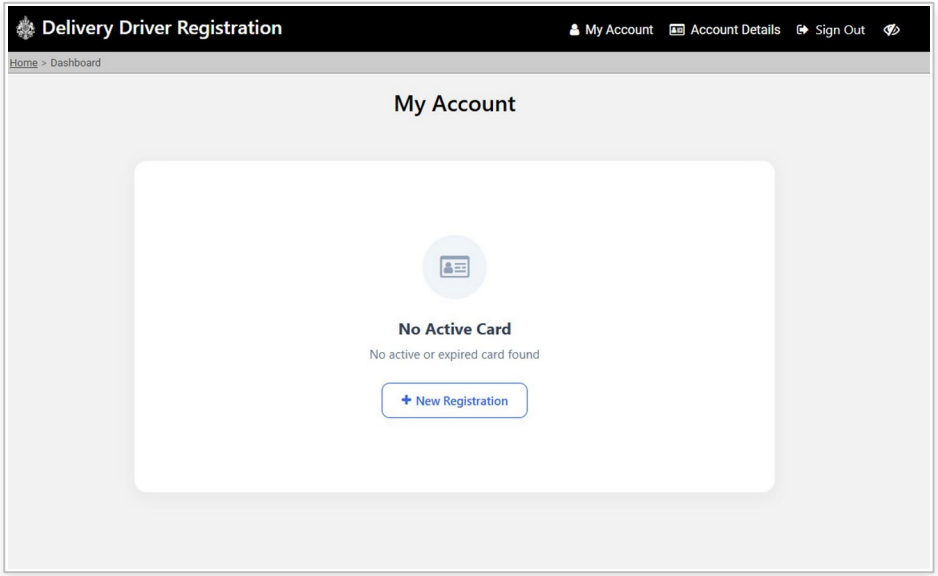
Start a new registration

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STEP 4 OF 10
Complete your application

1. On My Account, tap or click New Registration
2. The form opens in three parts: Your Details, Application Details and Documents



Tip: "No Active Card" is normal until your card is issued.

Check your details

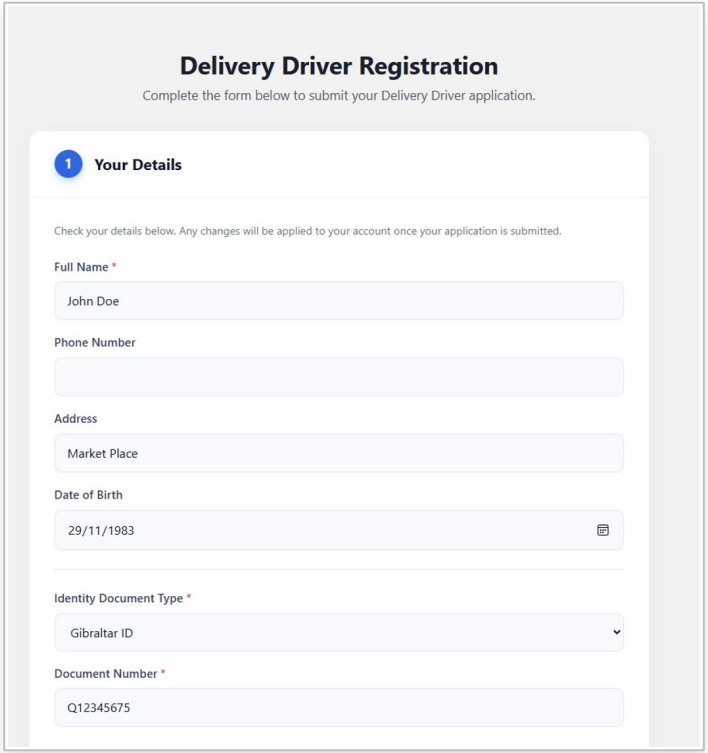
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STEP 5 OF 10
Complete your application

1. Your details are filled in from your account
2. Correct anything wrong or missing
3. Check your ID number matches your document exactly

Tip: Any changes are saved to your account when you submit.



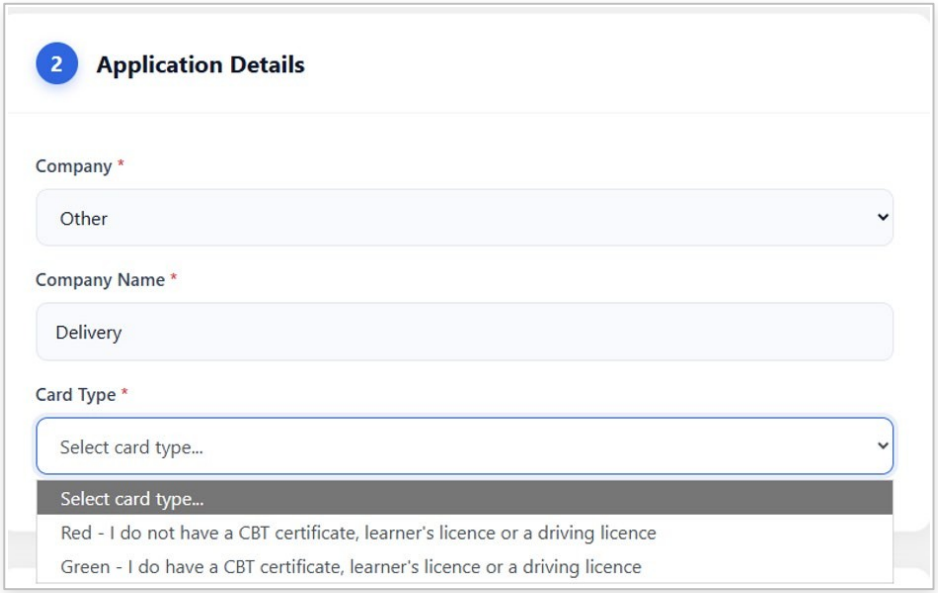
Choose your company and card

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STEP 6 OF 10
Complete your application

1. Pick your company from the list
2. Not listed? Choose Other and type its name
3. Choose your card type (below)



Red card — No CBT certificate, learner's licence or driving licence. You cannot use a motor vehicle for deliveries.

Green card — You have a CBT certificate, learner's licence or driving licence. You can use a motor vehicle you are licensed for.

Upload your documents

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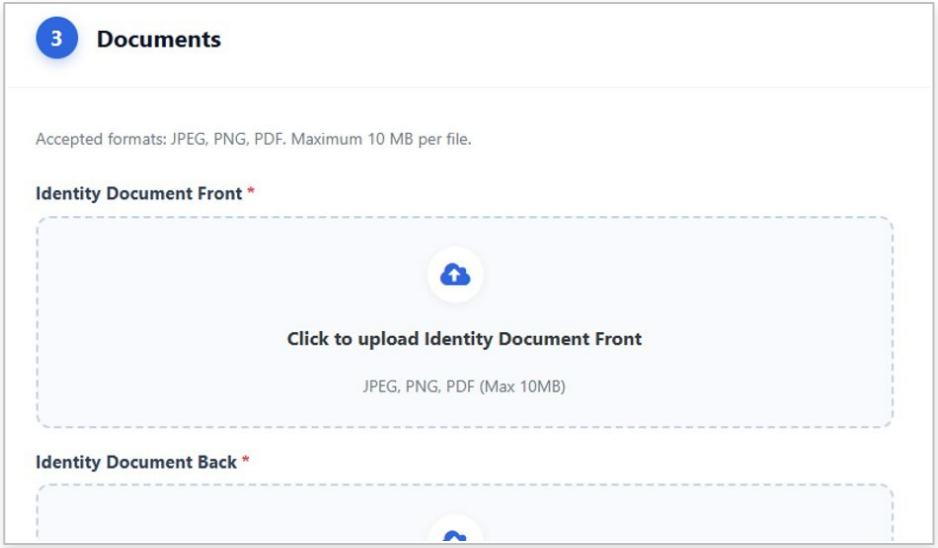
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STEP 7 OF 10
Complete your application

1. Upload the front of your ID
2. Upload the back of your ID
3. Use JPEG, PNG or PDF, up to 10 MB each

Applying for a Green card? Have your driving licence or CBT certificate ready too.

Tip: Take photos in good light so all the text is easy to read.



Submit and save your reference

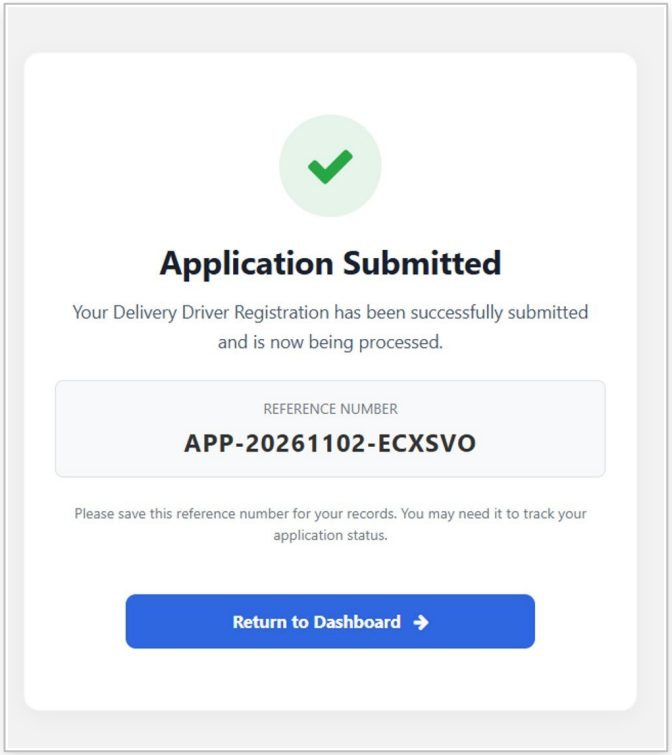
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STEP 8 OF 10
Complete your application

1. Check everything, then submit your application
2. Write down or screenshot your reference number
3. Tap or click Return to Dashboard

Tip: Quote your reference number if you email mt@gibraltar.gov.gi.



03

Access your account

Steps 9 and 10 · Sign in any time to check your application

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Sign in

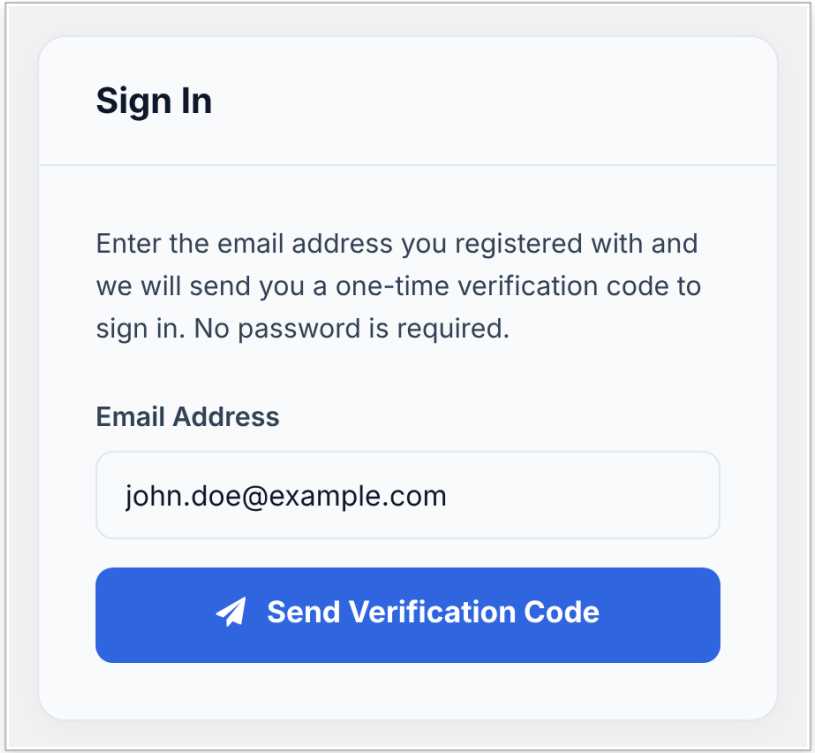
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STEP 9 OF 10
Access your account

1. Go to the website
2. Enter your email in the Sign In box
3. Tap or click Send Verification Code
4. Enter the code from your email

Tip: There is no password. You get a new code each time you sign in.

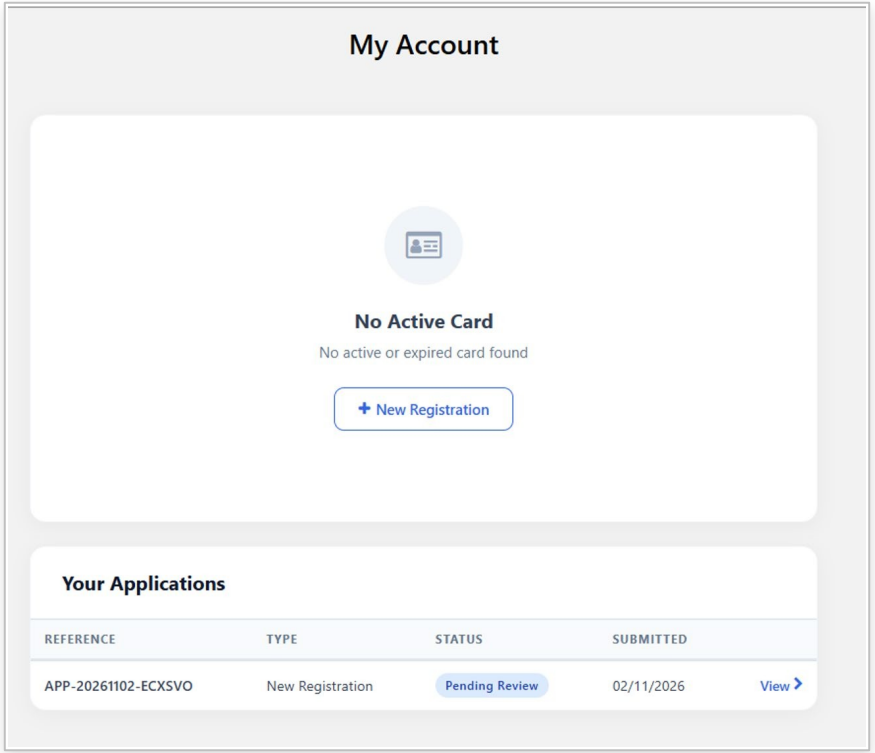


Track your application

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10 **STEP 10 OF 10**
Access your account

1. Your Applications shows each application and its status
2. Tap or click View to see the details
3. Use Account Details to update your details



What happens after you apply

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Pending review

Customer Care Hub staff check your application.



Employment check

We check you are registered with the Department of Employment.



Approval

If anything needs correcting, we will ask you to amend your application.



Collect your card

We will tell you when it is ready to collect from the Customer Care Hub, 323 Main Street.



No card will be issued if you are not properly registered with the Department of Employment.

Once you have your card

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Wear it

Display your card and your driver number on your uniform, where people can see them.



Renew it every year

Your card is valid until the next 1 April. Apply again to renew it.



Uniform and delivery box

Wear your company uniform. If you use a delivery box, it must carry your company's branding.



Fines

Drivers who do not follow these rules can be given a £300 fixed penalty.

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Ready to apply?

Scan the QR code or go to
delivery-driver-registration.egov.gi

Need help? Email **mt@gibraltar.gov.gi**

Scan to apply