HM Government of Gibraltar

Delivery Driver Registration

A step-by-step guide for food delivery drivers

10 steps, all on your phone

Apply now

delivery-driver-registration.egov.gi

Ministry of Transport · November 2026

Before you start, have these ready



An email address
You will get a sign-in code by email



Your phone number
Include +350 or your country code



Your home address
Where you live now



Your date of birth
As shown on your ID



Your ID card
Gibraltar ID card or Spanish DNI



Photos of your ID
Front and back, clear and readable



Your employer's name
The company you deliver for



For a Green card
Your driving licence or CBT certificate

Important: we check your employment

No card will be issued if you are not properly registered with the Department of Employment.

Every application is checked against Department of Employment records.

Be registered

Your employer must register your job with the Department of Employment.

Match the company

The company in your application must be the one you are registered with.

Not sure? Ask first

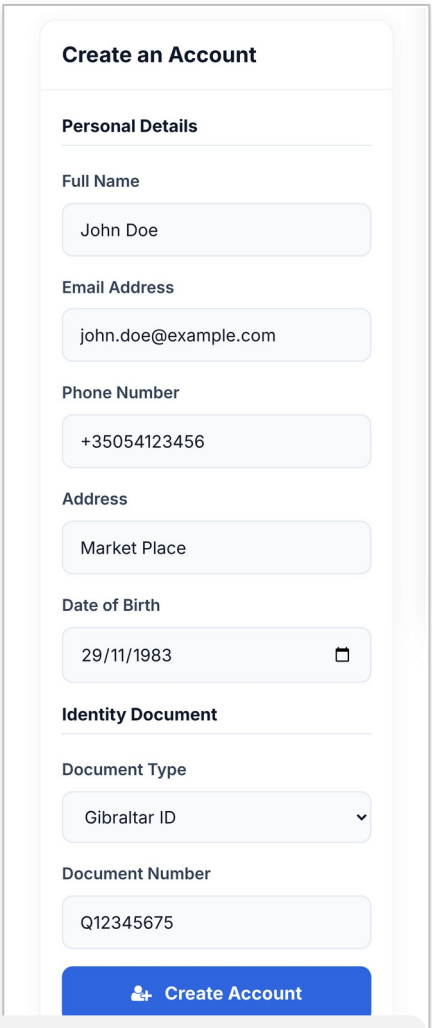
Check with your employer before you apply, to avoid delays.

1

STEP 1 OF 10
Part 1: Register your account

Create your account

1. Tap Apply now or open the website
2. Fill in your name, email, phone number, address and date of birth
3. Choose your ID type and enter the document number
4. Tap Create Account



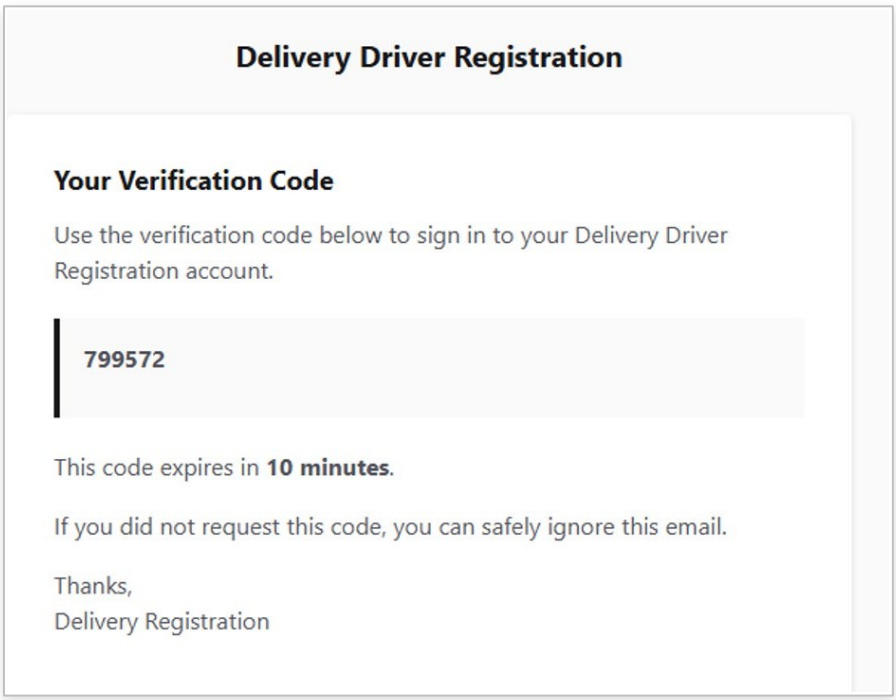
Tip: Use an email address you can check straight away.

2

STEP 2 OF 10
Part 1: Register your account

Check your email for a code

1. Open the email from Delivery Driver Registration
2. Find your 6-digit verification code



Delivery Driver Registration

Your Verification Code

Use the verification code below to sign in to your Delivery Driver Registration account.

799572

This code expires in **10 minutes**.

If you did not request this code, you can safely ignore this email.

Thanks,
Delivery Registration

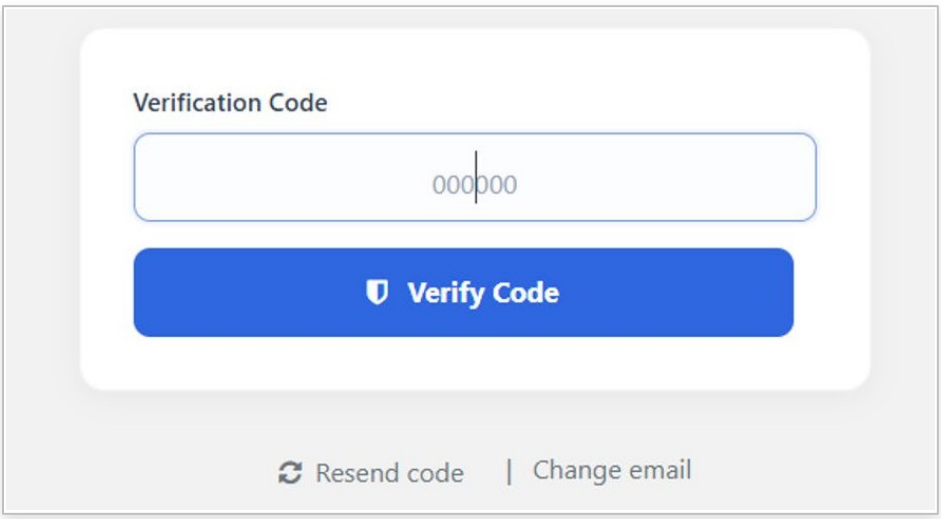
Tip: The code lasts 10 minutes. Can't see it? Check your junk folder.

3

STEP 3 OF 10
Part 1: Register your account

Enter your code

1. Type the 6-digit code into the box
2. Tap Verify Code
3. You are now signed in to My Account



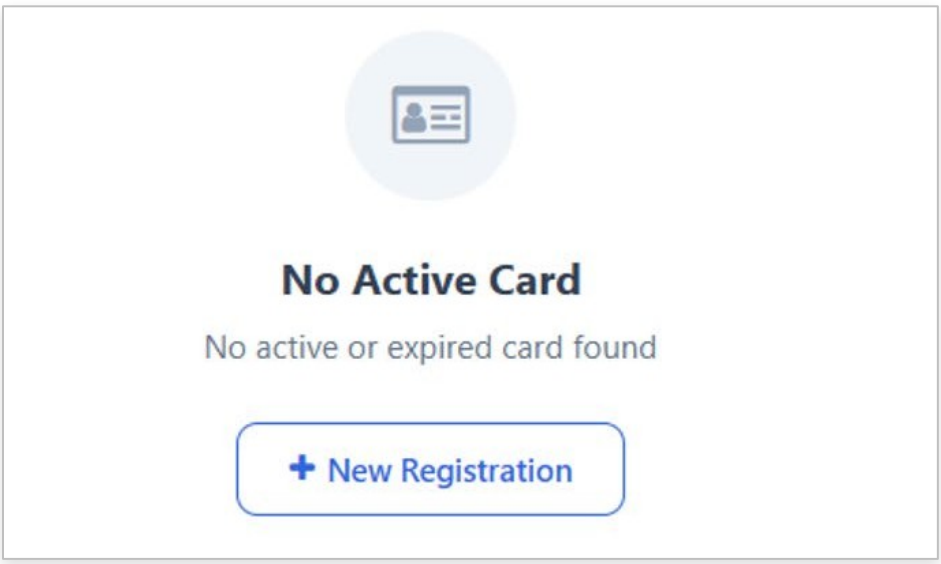
Tip: Code expired? Tap Resend code. Wrong email? Tap Change email.

4

STEP 4 OF 10
Part 2: Complete your application

Start a new registration

1. On My Account, tap New Registration
2. The form opens in three parts: Your Details, Application Details and Documents



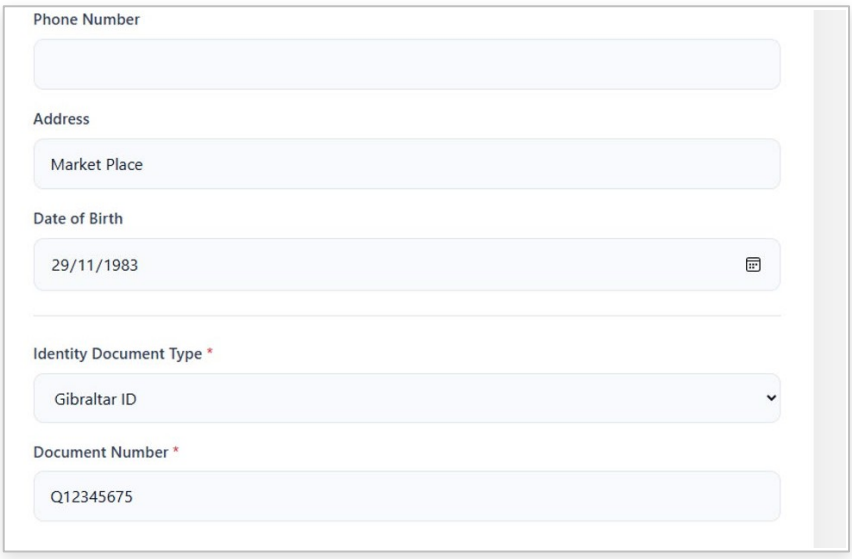
Tip: “No Active Card” is normal until your card is issued.

5

STEP 5 OF 10
Part 2: Complete your application

Check your details

1. Your details are filled in from your account
2. Correct anything wrong or missing
3. Check your ID number matches your document exactly



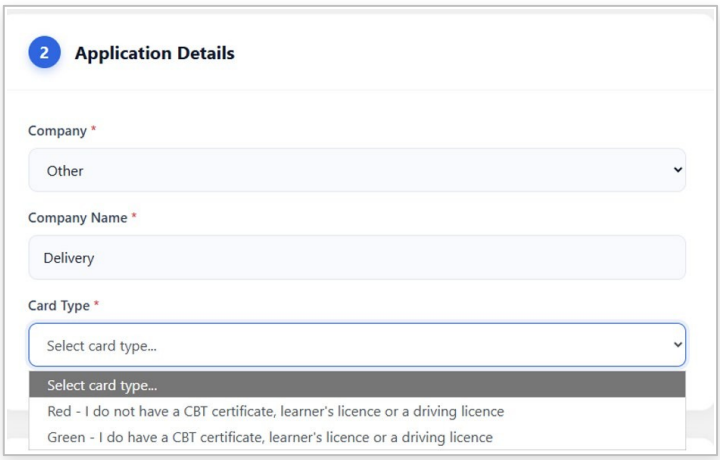
Tip: Any changes are saved to your account when you submit.

6

STEP 6 OF 10
Part 2: Complete your application

Choose your company and card

1. Pick your company from the list
2. Not listed? Choose Other and type its name
3. Choose your card type



Red card

No CBT certificate, learner's licence or driving licence. You cannot use a motor vehicle for deliveries.

Green card

You have a CBT certificate, learner's licence or driving licence. You can use a motor vehicle you are licensed for.

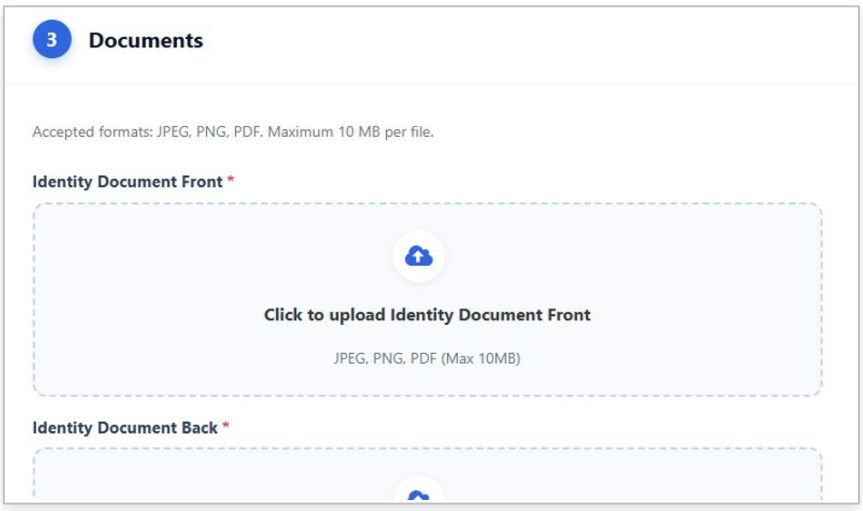
7

STEP 7 OF 10
Part 2: Complete your application

Upload your documents

1. Upload the front of your ID
2. Upload the back of your ID
3. Use JPEG, PNG or PDF, up to 10 MB each

Applying for a Green card? Have your driving licence or CBT certificate ready too.



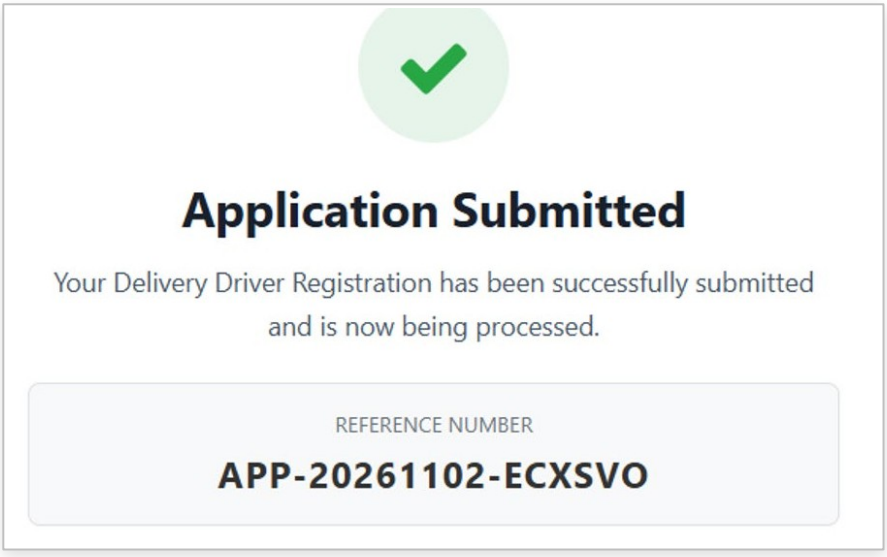
Tip: Take photos in good light so all the text is easy to read.

8

STEP 8 OF 10
Part 2: Complete your application

Submit and save your reference

1. Check everything, then submit your application
2. Write down or screenshot your reference number
3. Tap Return to Dashboard



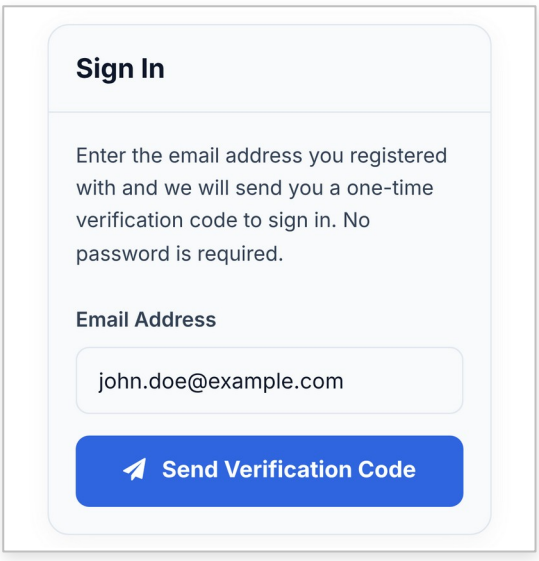
Tip: Quote your reference number if you email mt@gibraltar.gov.gi.

9

STEP 9 OF 10
Part 3: Access your account

Sign in

1. Go to the website
2. Enter your email in the Sign In box
3. Tap Send Verification Code
4. Enter the code from your email



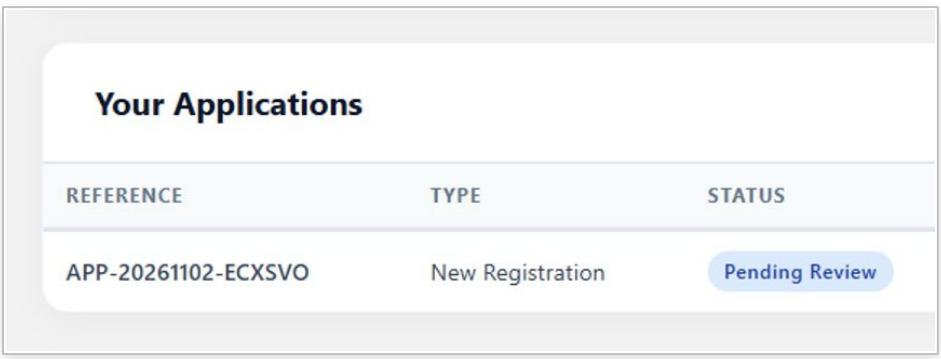
Tip: There is no password. You get a new code each time you sign in.

10

STEP 10 OF 10
Part 3: Access your account

Track your application

1. Your Applications shows each application and its status
2. Tap View to see the details
3. Use Account Details to update your details



What happens after you apply



Pending review

Customer Care Hub staff check your application.



Employment check

We check you are registered with the Department of Employment.



Approval

If anything needs correcting, we will ask you to amend your application.



Collect your card

We will tell you when it is ready to collect from the Customer Care Hub, 323 Main Street.



No card will be issued if you are not properly registered with the Department of Employment.

Once you have your card



Wear it

Display your card and your driver number on your uniform, where people can see them.



Renew it every year

Your card is valid until the next 1 April. Apply again to renew it.



Uniform and delivery box

Wear your company uniform. If you use a delivery box, it must carry your company's branding.



Fines

Drivers who do not follow these rules can be given a £300 fixed penalty.

HM Government of Gibraltar

Ready to apply?

Have your ID and your phone ready.

Apply now

delivery-driver-registration.egov.gi

Need help?
mt@gibraltar.gov.gi