

# BOOK TODAY, YOUR GUIDE TO PCC APPOINTMENTS



This guide explains how to book, cancel or manage appointments at Gibraltar's Primary Care Centre for on the day bookings over the phone.



**Care at the Heart of Our Community**

**GHA**

# MISSION STATEMENT

"Keeping your health at the centre of what we do."

Every GHA service is designed around the well-being and needs of our community.

We are committed to providing accessible, patient-centred care that is safe, dignified, and continuously improving for everyone in Gibraltar.



## WELCOME TO THE PRIMARY CARE CENTRE

**Opening Hours: Monday – Friday, 0815 – 15:00**

**Address: Saint Bernard's Hospital, Harbour Views Road, Gibraltar**

**General Enquiries: 200 72355**

**www.gha.gi**

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# HOW TO BOOK A GP APPOINTMENT AT THE PCC



This section deals with on the day appointments via the phone. For information on how to book at the Children's PCC see page 4.

## BOOK FOR TODAY:

Call **200 52441** Monday to Friday between 08:15–11:00

Evening or Weekend Clinics – Call **200 52441** between:

- Monday–Friday: 16:00–17:00
- Saturday–Sunday: 08:30–09:30 & 15:30–16:30

## CHANGE OR CANCEL

Call **200 72355** Monday to Friday between 08:15–15:00

Other options:

- Leave a voicemail 24/7 on **200 43331**
- Use the online form at: [Cancel an Appointment](#)

## IMPORTANT:

**If you can't attend, please cancel so someone else can be seen**

# HOW TO BOOK AT THE CHILDREN'S PCC



This section covers all appointments and services for children up to the age of 16, including GP and dental care at the Children's Health Centre.

## BOOK:

Call **200 63636** Monday to Friday between:

- 08:15–11:00 for same-day appointments
- 11:00–15:00 for advanced appointments

## Weekend & Public Holidays:

Children's clinics on these days run from the PCC. Call **200 52441** between:

- 08:30–09:30 or 15:30–16:30

## Dental Service:

- **200 07809** – Mon-Fri between 08:30–16:00
  - Weekends & Public Holidays – 08:30–10:00

## CHANGE OR CANCEL

- Leave a voicemail 24/7 on **200 43331**
- Use the online form at: [Cancel an Appointment](#)

## IMPORTANT:

If you can't attend, please cancel so someone else can be seen

# HOW TO BOOK OTHER HEALTH SERVICES



This section lists other clinics and services available at the PCC, along with their contact details and booking times.

## SPECIALIST AND ROUTINE CLINICS:

Service	Contact	Times
Dermatology	<u>200 07867</u>	Mon-Fri 09:00-15:00
Well Woman/Person/ Contraception/Sexual Health/Dietetics	<u>200 07842</u>	Mon-Fri 08:15-15:00
Cervical Smears	<u>5600 4698</u>	Mon-Fri 09:00-16:00
Diabetic Clinic	<u>200 40444</u>	Mon-Fri 09:00-15:00
Phlebotomy (Blood Tests)	<u>200 52441</u>	Mon-Fri 08:15-15:00

# HOW TO BOOK OTHER HEALTH SERVICES



## PRESCRIPTIONS & SICK NOTES

Service	Contact	Times
Repeat Prescriptions	<u>200 07909</u>	Mon-Fri 11:00-15:00 Or via <u>eGov</u> or the <u>GHA</u> website
Sick Notes	<u>200 52441</u> (option 0)	08:15-09:15 OR request online via <u>eGov</u>

## HOME VISITS

If you require a GP home visit, please call

- **200 72429 between:**
  - Mon-Fri 09:00-11:00, 14:00-16:00
- Weekends & Public Holidays:
  - **200 72429** / or **111** for any urgent medical advice

## IMPORTANT:

If you can't attend, please cancel so someone else can be seen