

PRESS RELEASE

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Royal Gibraltar Post Office introduces new Post and Go service

The Ministry of Business and Employment, in conjunction with the Royal Gibraltar Post Office (“RGPO”), is pleased to announce that it has partnered with the Royal Mail Post & Go revolution. The result of this partnership has been the introduction of new automated kiosks in Gibraltar and the UK. This collaboration streamlines processes and enhances employee and customer satisfaction by modernising the access to stamps. Users will now also have the option of using these kiosks, which will allow users to stamp and post letters without having to queue at the public counters.

Two new kiosks have been installed at the RGPO, one in the Main Post Office and the other in the Parcel Office. A pillar box has been installed inside the Parcel Office for customer convenience.

RGPO launched its first state of the art kiosk at Europhilex in London, the biggest philatelic event in Europe, on the 13 May of this year. This kiosk sells UK and Gibraltar stamps all year round and is available for use at Gibraltar House in the Strand. The kiosk will return to the Business Design Centre for the Stampex Exhibition in London, from the 16 to 19 September 2015.

The stamps used by these kiosks carry unique machine numbers, which makes the stamps highly collectible and it is no surprise that these have become the latest craze in stamp collecting. A lot of interest has been received from Germany and many other countries from all over the world. The First Day of Issue, featuring the Gibraltar Flag can be bought at the Philatelic Shop in Main Street or on-line at www.gibraltar-stamps.com

Commenting on the above, the Minister for Business and Employment, the Honourable Neil F Costa MP, said: “Her Majesty’s Government of Gibraltar is entirely committed to improving the interface between the public and private sector. With the establishment of a closer working relationship with Royal Mail and the resulting introduction of the new technologically advanced kiosks, it will now be possible for people wishing to send letters or postcards without having to spend their time waiting in a queue in a counter for a stamp. This facility will therefore allow tourists and our community to spend more of their valuable time doing other things. This continuing modernisation of systems across Government departments will definitely improve relations with the public. I wish to take this opportunity to thank all those involved with making this exciting project a reality.”