



## **PRESS RELEASE**

No: 539/2014

Date: 8<sup>th</sup> October 2014

### **Improving the Patient Experience** **The 6<sup>th</sup> Nurses, Midwives & Health Visitors Conference**

The Gibraltar Health Authority is pleased to announce its 6th Nursing, Midwifery & Health Visiting Conference which will be held on Thursday 9<sup>th</sup> October at the Europa Retreat Centre. Its aim is to give staff the opportunity to share examples of best practice in improving patient experience with each other.

The Conference will be opened by Mr Freddie Pitto Chief Executive of the Gibraltar Health Authority. The Hon Dr John Cortes Minister for Health and the Environment will be closing the conference.

There will be two Keynote speakers

#### **1. Julie Bailey, Founder Member of Cure the NHS**

Julie Bailey is founder member of Cure the NHS, a group established in December 2007. The group successfully campaigned for a public inquiry into the failings at the Mids Staffs Foundation Trust hospital and the wider NHS. Julie was awarded a CBE in the New Year's Honours list 2014.

#### **2. Anna Tee, Patient Experience Manager**

Anna Tee works as a Patient Experience manager in Hywel Dda University Board in West Wales. She has been in her role for around 10 years now having worked in the public sector for the whole of her career. Her role is an exciting and diverse role, and one that works to create a better understanding of how patients, and their families, experience healthcare

The Conference will follow a similar format as previous years. Mr Eddie Holmes, Director of Nursing Services will also be addressing the audience.

Mr Chris Chipolina, Unit General Manager, will also be delivering a presentation on the 'New Mental Health Facility.'