

Table GHA.8

Number of formal and informal complaints received in 2014

Month	Formal	Informal
January	3	13
February	2	16
March	3	16
April	2	8
May	8	15
June	4	12
July	3	10
August	4	14
September	4	14
October	1	13
November	3	8
December	4	5
Total	41	144

Updated 13 January 2015

Source: Gibraltar Health Authority