

Table GHA.10

**Number of complaints/disputes which involved payment by the GHA to the complainant to settle the matter out of court in 2012**

	Number of complaints
January 2012	1
February 2012	1
March 2012	3
April 2012	-
May 2012	3
June 2012	-
July 2012	-
August 2012	1
September 2012	-
October 2012	1
November 2012	2
December 2012	-

*Updated 3 January 2013*

*Source: Gibraltar Health Authority*

**Number of complaints/disputes which involved payment by the GHA to the complainant to settle the matter out of court in 2011**

	Number of complaints
April - December 2011	16

*Source: Gibraltar Health Authority*